

Date of issuance: 18 June 2024

Product Highlights Sheet

Principal Sustainable Conservative Bond Fund

Responsibility Statement

This PHS has been reviewed by the authorised committee approved by the directors of Principal Malaysia. Having made all reasonable inquiries, they confirm to the best of their knowledge and belief, that there are no false or misleading statements, or omissions of other facts which would make any statement in this PHS false or misleading.

Statement of Disclaimer

The relevant information and document in relation to the Fund, including a copy of this PHS has been lodged with the Securities Commission Malaysia under the Lodge and Launch Framework.

The lodgement of the relevant information and document in relation to the Fund, including this PHS, should not be taken to indicate that the Securities Commission Malaysia recommends the Fund or assumes responsibility for the correctness of any statement made or opinion or report expressed in this PHS.

The Securities Commission Malaysia is not liable for any non-disclosure on the part of the Principal Malaysia who is responsible for the Fund and takes no responsibility for the contents of this PHS. The Securities Commission Malaysia makes no representation on the accuracy or completeness of this PHS, and expressly disclaims any liability whatsoever arising from, or in reliance upon, the whole or any part of its contents.

Additional Statement

The Fund is a qualified Sustainable and Responsible Investment Fund (“SRI fund”) under the Guidelines on Sustainable and Responsible Investment Funds.

The Manager

Principal Malaysia was incorporated on 13 June 1994 and is a joint venture between Principal Financial Group, Inc. and CIMB Group. Principal Malaysia has experience operating unit trust funds since 1994.

This PHS only highlights the key features and risks of this unlisted capital market product. You are advised to read this PHS together with the Information Memorandum dated 18 June 2024 and its supplementary (if any). You are advised to request, read and understand the Information Memorandum before deciding to invest.

Brief Information on Principal Sustainable Conservative Bond Fund

The Fund is a Wholesale Fund issued by Principal Malaysia. The Fund aims to achieve regular income through sustainable investments in a diversified portfolio of Malaysian bonds. The Fund is established with a multi-class structure and is allowed to establish new Class(es) from time to time without your prior consent. This is neither a capital protected nor capital guaranteed fund.

Product Suitability

The Fund best suits you if you:

- have a medium to long term investment horizon;
- seek opportunity to invest in securities factoring sustainability criteria;
- want a diversified portfolio of debt instruments in Malaysia; and
- want a less volatile investment but can accept returns that may fluctuate over the short term.

Key Product Features

Fund Category/Type	Wholesale Fund (Bond) Income.
Base currency	MYR
Benchmark	50% RF BPAM Corporates AAA 1Y-3Y All Bond Index + 50% RF BPAM Corporates AA 1Y-3Y All Bond Index. <i>Note: The Fund's benchmark is for performance comparison purpose only. The information on the benchmark can be obtained from www.bpam.com.my.</i>
Investment strategy	<p>The Fund will be managed with the aim of achieving regular income through sustainable investments in a diversified portfolio of Malaysian bonds. The Fund will invest at least 80% of its NAV in corporate bonds, and up to 20% of its NAV in government bonds and liquid assets including cash and short-term money market instruments.</p> <p>The Fund's investment in bonds will be restricted to bonds rated at least a minimum credit rating of "AA3" by RAM or its equivalent rating by Malaysian Rating Corporation Berhad. For diversification purpose, the Fund intends to invest in a variety of short-term (less than 1 year), short to medium term (1 - 3 years), medium to long term (3 - 5 years) and long term (more than 5 years) bonds, in which the Fund aims to maintain an overall portfolio duration of below 3 years.</p> <p>The asset allocation strategy for the Fund is as follows:</p> <ul style="list-style-type: none"> ▪ At least 80% of the Fund's NAV will be invested in corporate bonds; and ▪ Up to 20% of the Fund's NAV may be invested in government bonds and liquid assets including cash and short-term money market instruments. <p>For bond investments, we formulate an interest rate outlook by considering factors such as the inflation rate, monetary policies and economic growth. We will adopt an active trading strategy with frequency that will depend on the market conditions and the market outlook. With an interest rate outlook and yield curve analysis, we identify the weighting of the investment tenure and credit of the bonds for the Fund. In the unlikely event of a credit rating downgrade, we reserve the right to deal with the instrument in the best interest of the Unit holders. As an active fund manager, we have in place tolerance limits to cater to such situations. We can for example, continue to hold the downgraded instrument if the immediate disposal of the instrument would not be in the best interest of the Unit holders.</p> <p>As part of our risk management strategy, the Fund is constructed and managed within our pre-determined guidelines. Essentially, we employ an active asset allocation strategy depending on the market expectations and at the same time monitor the debt instruments portfolio according to three (3) parameters: tenure, credit ratings and sector. The duration of the debt instruments portfolio (i.e. the sensitivity of the portfolio to interest rate changes) is also monitored and modified according to our interest rate outlook.</p> <p>The Fund will invest in a diversified portfolio of bonds to foster the transition to a net zero carbon economy in the long run by combining approaches below to mitigate risk of crowding in less-carbon-intensive assets:</p> <p>(a) Negative screening : Avoid issuers or companies with high carbon risks, based on the Manager's internal assessment of significant carbon emissions, reliance on thermal coal mining, poor environmental practices or inadequate carbon reduction plans; and</p> <p>(b) Positive screening : invest in issuers or companies that demonstrates leadership and improvement in carbon reduction and capture green investment opportunities.</p> <p>As the Fund is a qualified sustainable and responsible investment fund, at least two-thirds (2/3) of the Fund's NAV ("Threshold") will be investments that are subject to the ESG integration* approach which involves the analysis of material factors in our investment decisions, including fundamental and ESG factors such as the selection, retention, and realisation of the Fund's investments.</p> <p>As part of ESG integration, we overlay ESG analysis into the fundamental research process, where a wide</p>

range of ESG factors are considered, including a company's relationships with each of its stakeholders, such as shareholders, customers, suppliers and their supply chains, their communities, and the environment. Companies are assessed against relevant and material⁶ ESG risks that can potentially have a negative impact on a company's financial performance and long-term sustainability due to ESG elements which can significantly affect a company's operations and profitability which may include but are not limited to climate change and corporate governance. The final outcome of the analysis is to assign either a low, medium or high sustainability risk and an improving, stable or deteriorating sustainability trend. The analyst will document the assessment and discussion in the research platform or via email. Companies ranked relatively low in an ESG assessment means that they are determined to have "high" level of sustainability risk, based on our sustainability risk framework. The investment team integrates its own research and data with the research and ratings provided by a third-party provider being MSCI to achieve consistency and comprehensiveness when making evaluations. Within our ESG assessments, we refer to MSCI's ESG assessment as a first point of reference whilst also undertaking our own internal research. Companies without 3rd party data coverage will rely solely on our own internal research. ESG data inputs are gathered via an ESG Questionnaire sent by our analysts to companies across our investment universe. The sections within the ESG Questionnaire addresses concerns in relation to the ESG impacts of the company's operations and mitigation efforts that are being undertaken to address those concerns. Various factors are considered here in relation to environmental assessment among which being environmental policy compliance, environmental impact disclosure (water & energy use, emissions disclosure etc.) and environmental fines incurred on a company. Similarly, social assessments include factors such as policy availability & compliance (anti-bribery policy etc.), labor & employment practices (number of women in workforce & management level), occupational health and safety management (workforce accidents numbers, IT robustness etc.) and product quality management (employee training hours etc.). Governance assessments include factors such as board structure & independence (CEO Duality etc.), diversity & compliance (number of women on board etc.) and management execution & track record (number of controversies or legal proceedings etc.). The ESG factors are not limited to above-mentioned factors only while ESG issues refers to the poor performance in managing such issues. Thereafter, the overall data inputs from MSCI's ESG assessment and the internally prepared ESG Questionnaire are collectively used at arriving to our internal score where a sustainability risk level (low, medium, or high risk) and sustainability risk trend (improving, stable or deteriorating) are assigned. These ESG risk levels and trends are used to reflect the varying levels of ESG concerns for different sectors that we assess. The 3rd party rating changes and assessments (MSCI) are reviewed on a quarterly basis whilst data input collection via the ESG Questionnaire is done on a yearly basis. The credit analyst will regularly review current developments and may make adjustments to the internal score and sustainability risk trend as the prevailing situation warrants. ESG risks are mitigated by monitoring and engagement process carried out by the investment team. The Manager will consider Companies with an overall score of "Low", "Medium", or "high" sustainability risk. We may continue to retain Companies which are ranked high risk in its ESG assessment so long as further engagement with management is conducted. We seek identify opportunities to enhance and track their ESG practices and ESG risk management through engagements. We will dispose the Companies which are ranked high risk in its ESG assessment if the Companies becomes inconsistent with the sustainability considerations from the Fund's portfolio within 3 months from the date of such assessment subject to the best interest of Unit holders and the Fund.

The Fund's investment in liquid assets comprising of cash and short term money market instruments, will be guided by the issuer's or financial institution's sustainability risk score. This score is determined using the Manager's internal sustainability risk framework, which incorporates the use of MSCI's ESG assessment and the internally prepared ESG Questionnaire and/or ESG Scorecard. The internal sustainability risk framework includes various ESG factors in relation to environmental, social and governance assessment. The factors considered in relation to environmental assessment includes environmental policy compliance, environmental impact disclosure (water & energy use, emissions disclosure etc.) and environmental fines incurred on a company. Similarly, social assessments include factors such as policy availability & compliance (anti-bribery policy etc.), labor & employment practices (number of women in workforce & management level), occupational health and safety management (workforce accidents numbers, IT robustness etc.) and product quality management (employee training hours etc.). Governance assessments include factors such as board structure & independence (CEO Duality etc.), diversity & compliance (number of women on board etc.) and management execution & track record (number of controversies or legal proceedings etc.). The ESG factors are not limited to above-mentioned factors only while ESG issues refers to the poor performance or non-compliance of the ESG factors. Based on the internal sustainability risk framework, the Manager will rate an issuer or financial institutions sustainability risk rating. Upon completion of the sustainability risk rating/screening, a score of either "Low", "Medium" or "High" sustainability risk will be assigned to the issuer or financial institution. A "High" sustainability risk score suggests that the issuer or financial institution bears a higher sustainability risk, with minimal mitigation measures to address sustainability risks. In respect of investments in liquid assets, the Manager will only consider issuers or financial institutions with an overall score of "Low" or "Medium" sustainability risk.

We will review the Fund annually to ensure that the investments of the Fund within the Threshold are in line with the sustainability criteria adopted and the overall impact of the investment of the Fund are not

	<p>inconsistent with any other sustainability considerations. We will dispose of the investment within 3 months from the date the Fund's investment becomes inconsistent with the investment strategy, sustainability considerations of the Fund and in the event the investments fall below the Threshold, subject to the best interest of Unit holders and the Fund. However, in the absence of a suitable investment, we may request to extend the timeline subject to trustee approval.</p> <p>We may take a temporary defensive position when we believe the markets or the economies are experiencing excessive volatility, a prolonged general decline or when other adverse conditions may exist. Under these circumstances, the Fund may be unable to pursue its investment goal. In response to such adverse conditions or as part of risk management strategy, we may reduce holdings in bonds and invest in liquid assets such as Deposits and/or money market instruments to safeguard the investment portfolio of the Fund. During temporary defensive position, the Fund will maintain at least two-thirds (2/3) of the Fund's NAV within the Threshold.</p> <p><i>*ESG integration refers to the process of incorporating ESG issues which may include but not limited to the ESG factors mentioned above into our investment analysis and decision-making processes and may include practices of engagement and active ownership. ESG integration is not applicable to government issuances.</i></p> <p><i>#Materiality refers to the importance and relevance of an issue to a company. An example of a material climate change risk is physical risk for example extreme weather conditions that may affect raw materials important for fast moving consumer goods sector. If adverse weather conditions continue where the supply of the raw materials required is affected, then we would deem this as material. As for corporate governance, the risk is in the failure to adopt good corporate governance practices which may lead to mismanagement. Materiality of such risks may be determined by its likelihood as well as the financial implication.</i></p>	
Launch date	Class MYR	18 June 2024
Distribution Policy	Class MYR: Depending on the level of income (if any) this Class generates, this Class aims to distribute part or all of its distributable income on a quarterly basis.	
Financial year-end	31 March	
Manager	Principal Asset Management Berhad	
Trustee	HSBC (Malaysia) Trustee Berhad	
Solicitor	Wei Chien & Partners	

Key Risks

General risks of investing in a fund	
Returns and capital not guaranteed	The investment of the fund is subject to market fluctuations and its inherent risk. There is NO GUARANTEE on the investment which includes your investment capital and returns, nor any assurance that the fund's objective will be achieved. You should also note that the fund is neither a capital guaranteed fund nor a capital protected fund. However, we reduce this risk by ensuring diligent management of the assets of the fund based on a structured investment process.
Market risk	This risk refers to the possibility that an investment will lose value because of a general decline in financial markets, due to economic, political and/or other factors, which will result in a decline in the fund's NAV.
Inflation risk	This is the risk that your investment in the fund may not grow or generate income at a rate that keeps pace with inflation. This would reduce your purchasing power even though the value of the investment in monetary terms has increased.
Manager risk	This risk refers to the day-to-day management of the fund by the manager which will impact the performance of the fund. For example, investment decisions undertaken by the manager, as a result of an incorrect view of the market or any non-compliance with internal policies, investment mandate, the deed, relevant laws or guidelines due to factors such as human error or weaknesses in operational process and systems, may adversely affect the performance of the fund.
Financing risk	This risk occurs when you obtain financing to finance your investment. The inherent risk of investing with money obtained from financing includes you being unable to service the financing payments. In the event units are used as collateral and if the prices of units fall below a certain level due to market conditions, you may be required to pay additional amount on top of your existing instalment. If you fail to do so within the time prescribed, your units may be sold at an unfavourable price and the proceeds thereof will be used towards the settlement of your financing.
Liquidity risk	Liquidity risk refers to the ease of liquidating an asset without causing market dislocation. This depends on the supply and demand as well as the asset's volume or amount traded in the market. If the Fund holds assets that are illiquid, or are difficult to dispose of, the value of the Fund will be negatively affected when it has to sell such assets at unfavourable prices.
Specific risks related to the Fund	

Credit and default risk	The Fund will be exposed to a certain degree of credit and default risk of issuers or counterparties when the Fund invests in debt securities, money market instruments and/or places in deposits. Credit risk relates to the creditworthiness of an issuer or counterparty and its expected ability to make timely payment of interest and/or principal. Any adverse situations faced by the issuers or counterparties may impact the value as well as liquidity of the investments. In the case of rated debt securities and money market instruments, this may lead to a credit downgrade. Default risk relates to the risk that an issuer or counterparty either defaulting on payments or failing to make payments in a timely manner which will in turn adversely affect the value of the investments. This could adversely affect the value of the Fund. We aim to mitigate this risk by performing bottom-up and top-down credit research and analysis to determine the creditworthiness of the issuers or counterparties, and impose investment limits on exposures to issuers or counterparties with different credit profiles as a precautionary step to limit any loss that may arise directly or indirectly as a result of a defaulted exposure.
Interest rate risk	Interest rate risk refers to the impact of interest rate changes on the valuation of debt instruments and money market instruments. When interest rates rise, debt instruments and money market instruments prices generally decline, and this may lower the market value of the Fund's investment in debt instruments and money market instruments. In managing the debt instruments, we take into account the coupon rate and time to maturity of the debt instruments with an aim to mitigate the interest rate risk. As for money market instruments, the typical tenor of these instruments are less than 12-month maturity and unlike debt instrument, any change to interest rate will only have a minor impact to the prices of these instruments.
Sustainability risk	<p>The Fund is managed based on the characteristics of sustainability. The Fund may exclude securities of certain companies, industries or sectors and may forego certain investment opportunities, or dispose of certain holdings that do not align with the sustainability criteria. As such, the Fund may underperform funds that do not consider sustainability criteria in their investment strategy. This risk cannot be mitigated as it is inherent to the investment strategy of the Fund.</p> <p>The Fund may be exposed to companies which are ranked high risk in its ESG assessment. We will take the opportunity to engage with these companies to advocate adoption of best practices for further improvement. However, the effectiveness of engagement may vary from company to company. If the engagement with such companies is not effective, we will dispose the Companies which are ranked high risk in its ESG assessment if the Companies becomes inconsistent with the sustainability considerations from the Fund's portfolio within 3 months from the date of such assessment subject to the best interest of Unit holders and the Fund as part of the mitigation plan.</p> <p>We may also rely on third party data to assess sustainability risk. However, the data we use could be inaccurate. Hence, we may not correctly assess the impact of sustainability risk, which may negatively impact the performance and consequently the NAV of the Fund. We mitigate the risk through further analysis of data as part of our sustainability research process.</p>

The above summary of risks does not purport to be an exhaustive list of all the risk factors relating to investments in the Fund and are not set out in any particular order of priority. You should be aware that an investment in the Fund may be exposed to other risks from time to time. Please consult your professional advisers for a better understanding of the risks.

Note: *If your investments are made through an IUTA via a nominee system of ownership, you would not be deemed as a Unit holder under the Deed and as a result, you may not exercise all the rights ordinarily conferred to a Unit holder (e.g. the right to call for Unit holders' meetings and the right to vote at a Unit holders' meeting).*

Fees & Charges

	Class MYR
Application Fee	Nil
Withdrawal Penalty	Nil
Switching Fee	<p>Switching is treated as a withdrawal from the Class and an investment into another Class or Principal Malaysia's fund (or its class). As such, you will be charged a Switching Fee equal to the difference (if any) between the Application Fee of the Class and the Application Fee of the other Class or Principal Malaysia's fund (or its class). Switching Fee will not be charged if the Class or Principal Malaysia's fund (or its class) to be switched into has a lower Application Fee. In addition, we may impose</p> <p>MYR100</p> <p>as the administrative fee for every switch. You may negotiate to lower the Switching Fee and/or administrative fee with us or our Distributors. We also have the discretion to waive the Switching Fee and/or administrative fee.</p>
Transfer Fee	<p>A maximum of MYR50</p> <p>may be charged for each transfer.</p>
Management Fee	Up to 0.25% per annum of the NAV of the Class.
Trustee Fee	Up to 0.03% per annum of the NAV of the Fund (including local custodian fees and charges but excluding foreign sub-custodian fees and charges).

	Class MYR
Other charges payable directly by you when purchasing or withdrawing the units	Any applicable bank charges and other bank fees incurred as a result of an investment or withdrawal will be borne by you.
Expenses directly related to the Fund or Class	Only expenses that are directly related to the Fund or Class can be charged to the Fund or Class respectively. Examples of relevant expenses are audit fee and tax agent's fee.
Other fees payable indirectly by you when investing in the Fund	Nil.

Note: Subject always to the provisions of the Deed and the GLOLA, we reserve our sole and absolute discretion without providing any reason whatsoever and at any time to amend, vary, waive and/or reduce the fees and charges (except for the Trustee Fee), whether payable by the Fund or Class, payable by you to the Fund or payable by any other investors to the Fund.

Transaction Information

	Class MYR
Minimum initial investment	MYR100
	or such other amount as we may decide from time to time.
Minimum additional investment	MYR100
	or such other amount as we may decide from time to time.
Minimum withdrawal	100 units
	or such other number of units as we may decide from time to time.
Minimum balance	100 units
	or such other number of units as we may decide from time to time.
Regular Savings Plan ("RSP")	RSP is available. The RSP allows you to make regular monthly investments of MYR100 or more, directly from your account held with a bank approved by us or our Distributors. The minimum initial investment for the RSP is MYR100 or such other amount as we may decide from time to time.
Switching	<p>Switching will be conducted based on the value of your investments in the Class. The minimum amount for a switch is subject to:</p> <ul style="list-style-type: none"> ▪ for switching out of the Class: <ul style="list-style-type: none"> ○ the minimum withdrawal applicable to the Class; ○ the minimum balance required (after the switch) for the Class, unless you are withdrawing from the Class in entirety; and ○ the Withdrawal Penalty of the Class (if any). ▪ for switching into a Class: <ul style="list-style-type: none"> ○ the minimum initial investment amount or the minimum additional investment amount (as the case may be) applicable to the Class; and ○ the switching fee applicable for the proposed switch (if any). <p>You may negotiate to lower the amount for your switch with us or our Distributors.</p>
Transfer	We may, at our absolute discretion, allow/refuse to allow Unit holders to transfer their units to another eligible Sophisticated Investors subject to such terms and conditions as may be stipulated by us from time to time.
Cooling-off period	Individual Sophisticated Investors have six (6) Business Days after your initial investment (i.e. the date the complete application is received and accepted by us or any of our Distributors) to reconsider its appropriateness and suitability for your investment needs. Within this period, you may withdraw your investment at the same NAV per unit when the units were purchased or prevailing NAV per unit at the point of cooling-off (whichever is lower) ("Refund Amount"). We will pay the Refund Amount including the Application Fee (if any) to you in the currency of the respective Class within seven (7) Business Days from the date we receive the complete documentations. Please note that the cooling-off right is only given to first time investor investing with us or our Distributors. However, corporations/institutions, Principal Malaysia's staff and person(s) registered with a body approved by the SC to deal in unit trust funds are not entitled to the cooling-off right.

Note: We reserve our sole and absolute discretion without providing any reason whatsoever and at any time to accept, reject, amend, vary, waive and/or reduce (as the case maybe): (i) your request for a lower amount or number of units when purchasing units (or additional units) or withdrawing units; and/or (ii) the minimum balance. For increase in the number of units for minimum withdrawal and minimum balance, we will require concurrence from the Trustee and you will be notified of such changes.

We may for any reason and at any time, waive or reduce: (a) any fees (except for the Trustee Fee); (b) other charges payable by you to the Fund; and/or (c) transactional values including but not limited to the units or amount, for any Unit holder and/or investments made via any distribution channels or platform.

YOU SHOULD NOT MAKE PAYMENT IN CASH TO A UNIT TRUST SCHEME CONSULTANT/EMPLOYEE OF PRINCIPAL MALAYSIA OR ISSUE A CHEQUE IN THE NAME OF A UNIT TRUST SCHEME CONSULTANT/EMPLOYEE OF PRINCIPAL MALAYSIA WHEN PURCHASING UNIT TRUST FUND.

Valuations

We will carry out the valuation for the Class for a Business Day at the end of that Business Day (T day). The NAV per unit for a Business Day is available on our website at www.principal.com.my after 10:00 a.m. on the following Business Day (T+1). Please refer to the “Unit Pricing” section of the Information Memorandum for more information.

Avenues to Exit This Investment

To exit from this investment, you may withdraw, switch out or transfer your unit holdings to other eligible Sophisticated Investors.

You may withdraw units in the Fund by completing a withdrawal application and submit it to the relevant Distributor or Principal Malaysia’s office. If we receive a complete withdrawal request by 4:00 p.m. on a Business Day, we will process it using the NAV per unit for that Business Day. If we receive the withdrawal request after 4:00 p.m. on a Business Day, we will process it using the NAV per unit for the next Business Day. There is no restriction on the frequency of withdrawals and no Withdrawal Penalty will be charged. Hence, the amount that you will receive is the withdrawal value. You will be paid in the currency of the Class (e.g. Class USD Unit Holders will be paid in USD) within seven (7) Business Days upon our receipt of the complete withdrawal request. You will have to bear the applicable bank fees and charges, if any.

For more information on the withdrawals, switching, transfer facility and cooling-off period, please refer to the “Transaction Information” chapter of the Information Memorandum. For more information on the fees and charges incur when you exit from this investment, please refer to “Fees, Charges and Expenses” chapter of the Information Memorandum.

Contact for Further Information/Complaint

- (a) You may contact our Customer Care Centre during business hour at (03) 7723 7260 or whatsapp at +6016 299 9792 between 8:45 a.m. and 5:45 p.m. (Malaysian time) on Mondays to Fridays or our Corporate, Institutional & SME Business at (03) 2084 8888 between 8:45 a.m. and 5:45 p.m. (Malaysian time) on Mondays to Thursdays and between 8:45 a.m. to 4:45 p.m. (Malaysian time) on Fridays. You can also e-mail us at myservice@principal.com or institutionalenquiries@principal.com.my.
- (b) If you are dissatisfied with the outcome of the dispute resolution process with us, please refer your dispute to Securities Industry Dispute Resolution Center (SIDREC):
- via phone to : 03-2282 2280
 - via fax to : 03-2282 3855
 - via e-mail to : info@sidrec.com.my
 - via letter to : Securities Industry Dispute Resolution Center (SIDREC)
Unit A-9-1, Level 9, Tower A, Menara UOA Bangsar
No. 5, Jalan Bangsar Utama 1, 59000 Kuala Lumpur
- (c) You can also direct your complaint to the SC even if you have initiated a dispute resolution process with SIDREC. To make a complaint, please contact the SC’s Consumer & Investor Office:
- via phone to Aduan Hotline at : 03-6204 8999
 - via fax to : 03-6204 8991
 - via e-mail to : aduan@seccom.com.my
 - via online complaint form available at www.sc.com.my
 - via letter to : Consumer & Investor Office
Securities Commission Malaysia
No 3 Persiaran Bukit Kiara, Bukit Kiara, 50490 Kuala Lumpur
- (d) Federation of Investment Managers Malaysia’s Complaints Bureau:
- via phone to : 03-7890 4242
 - via e-mail to : complaints@fimm.com.my
 - via online complaint form available at www.fimm.com.my
 - via letter to : Legal, Secretarial & Regulatory Affairs
Federation of Investment Managers Malaysia
19-06-1, 6th Floor, Wisma Tune
No. 19, Lorong Dungun Damansara Heights, 50490 Kuala Lumpur

Appendix: Glossary

Application Fee	- Preliminary charge on each investment.
Business Day	- Mondays to Fridays when Bursa Malaysia Securities Berhad is open for trading, and/or banks in Kuala Lumpur and/or Selangor are open for business.
Class	- Any class of units representing similar interests in the assets of the Fund.
Class MYR	The Class issued by the Fund denominated in MYR.

Deed	- The principal and all supplemental deed in respect of the Fund made between us and the Trustee, in which Unit holders agree to be bound by the provisions of the Deed.
Distributor	- Any relevant persons and bodies appointed by Principal Malaysia from time to time, who are responsible for selling units of the Fund including Principal Distributors and IUTA.
ESG	- Environmental, Social and Governance.
Fund or SCB	- Principal Sustainable Conservative Bond Fund.
GLOLA	- Guidelines on Unlisted Capital Market Products under the Lodge and Launch Framework issued by the SC.
Information Memorandum	- Refers to the information memorandum in respect of the Fund and includes any supplemental information memorandum or replacement information memorandum, as the case may be.
IUTA	- Refers to "Institutional Unit Trust Scheme Adviser", a corporation registered with the Federation of Investment Managers Malaysia and authorised to market and distribute unit trust schemes of another party.
Management Fee	- A percentage of the NAV of the Class that is paid to the Manager for managing the portfolio of the Fund.
MYR	- Malaysian Ringgit.
NAV	- Net Asset Value.
NAV of the Class	- The NAV of the Fund attributable to a Class at the same valuation point.
NAV of the Fund	- The value of all the Fund's assets less the value of all the Fund's liabilities, at the point of valuation. For the purpose of computing the annual Management Fee and annual Trustee Fee, the NAV of the Fund should be inclusive of the Management Fee and Trustee Fee for the relevant day.
NAV per unit	- The NAV attributable to a Class divided by the number of units in circulation for that Class, at the valuation point.
Principal Distributors	- Refers to the authorised unit trust scheme consultants registered with Principal Malaysia.
Principal Malaysia, the Manager, we or us	- Principal Asset Management Berhad.
PHS	- Refers to this Product Highlights Sheet, the document issued by us that contains clear and concise information of the salient features of the Fund.
SC	- Securities Commission Malaysia.
Sophisticated Investor	- Refers to investors as we determine as qualified or eligible to invest in the Fund and that fulfil any laws, rules, regulations, restrictions or requirements imposed by the respective country's regulators where the Fund is open for sale. For investors in Malaysia, this refers to any person who: <ul style="list-style-type: none"> (i) is determined to be a sophisticated investor under the SC's Guidelines on Categories of Sophisticated Investors, as amended from time to time; or (ii) acquires any capital market product specified under the GLOLA where the consideration is not less than MYR250,000 or its equivalent in foreign currencies for each transaction whether such amount is paid for in cash or otherwise, and/or any other category(ies) of investors as may be permitted by the SC from time to time. <p>Note: For more information, please refer to our website at www.principal.com.my for the current and/or updated the definition and categories of "Sophisticated Investor".</p>
Switching Fee	- A charge that may be levied when switching is done from one fund or class to another.
Transfer Fee	- A nominal fee levied for each transfer of units from one Unit holder to another.
Trustee	- HSBC (Malaysia) Trustee Berhad.
Trustee Fee	- A percentage of the NAV of the Fund that is paid to the Trustee for its services rendered as trustee for the Fund.
Unit holder	- The registered holder for the time being of a unit of the Fund including persons jointly so registered.
USD	- United States Dollar.
Wholesale Fund	- A unit trust scheme established in Malaysia where the units are to be issued, offered for subscription or purchase, or for which invitations to subscribe for or purchase the units are to be made, exclusively to Sophisticated Investor.
Withdrawal Penalty	- A penalty levied upon withdrawal under certain terms and conditions (if applicable).

Note: Unless the context otherwise requires,

- words importing the singular number should include the plural number and vice versa;
- reference to any rules, regulations, guidelines, standards, directives, notices, legislations or statutes in this PHS shall be reference to those rules, regulations, guidelines, standards, directives, notices, legislations or statutes for the time being in force, as may be amended, varied, modified, updated, superseded and/or re-enacted, from time to time;
- time, day or date disclosed in this PHS shall be a reference to that time, day or date in Malaysia; and
- reference to "days" in this PHS will be taken to mean calendar days.